



**Please check and fill out appropriate boxes that are in blue:**

R0058- For new Rio Pro 360, 300, or 600 Custom Holokote

E9908- For new Ultima Custom Holokote

R0059- For repeat Rio Pro 360, 300, 600 Custom Holokote.  
Enter in original printer serial number of this holokote design:

E9909- For repeat Ultima Custom Holokote.  
Enter in original printer serial number of this holokote design:

Check if offline file is needed. Send to what email address:

Select what orientation needed:    Landscape                      Portrait

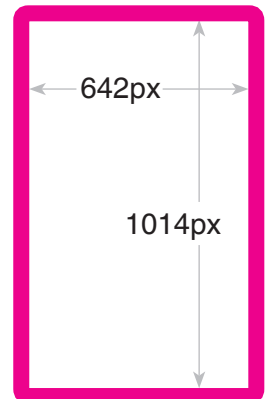
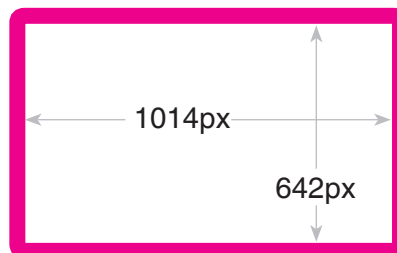
Enter in the serial numbers this order is for in this box:

## Submit with attached file for R0058 or E9908 orders

The file you attach along with this form must meet the below requirements or the order will be rejected.

\*The canvas size must be 1014 x 642 pixels or 3.38 in x 2.14 in

\*The image must be in Black and White



**PLEASE NOTE:**

The canvas size is the actual printed card dimensions. You can have as many logos or images as you want as long as they fit in the canvas size. Where the logo or image is placed on the canvas is where it will print on the card.

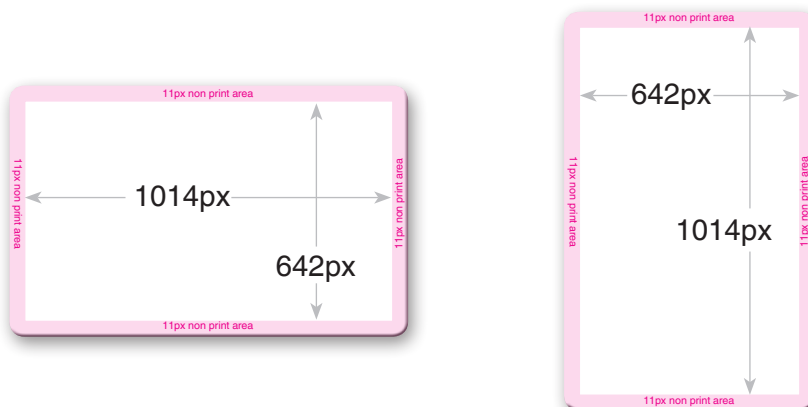


# Creating Custom HoloKotes

HoloKote is an anti-counterfeit watermark that is imprinted on the card during the normal print cycle. Please follow the information in this guide to show you how to produce Custom HoloKote designs.

## Canvas size

The canvas size for Custom HoloKote for Rio Pro 360, 300, 600, and Ultima in portrait and landscape is **1014 x 642 pixels**.



## Pixel width

When designing your artwork it is important to check that any components have a width greater than 1 pixel. Any design elements such as lines or fonts at 1 pixel width or less may print partially broken or fail to print at all. A 2 pixel line or type width is the suggested minimum thickness for HoloKote output quality.



## Gradients

It isn't possible to print a HoloKote design that has a gradient or shadow as part of the artwork, any designs submitted with these features will be rejected.



For best results always use solid black and white.

## Colour designs

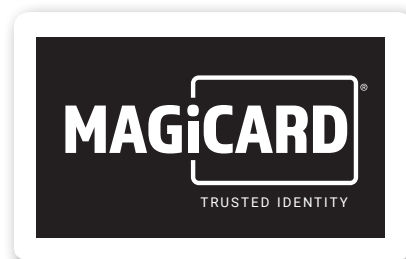
Any colour or greyscale image submitted using the online tool will automatically be converted into a black and white image. This process means that we cannot always guarantee the desired output required.

To guarantee an optimum HoloKote output, the submitted artwork should be solid black and white only and preferably on a white background.



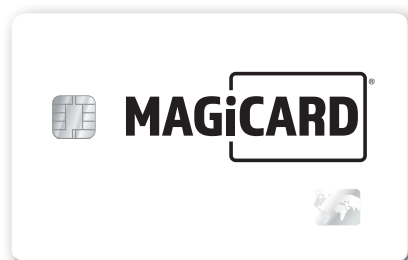
## HoloKote print area coverage

We advise a HoloKote design should not cover more than 45% of the card area. Areas of more than 45% may cause print quality issues.



## Cards with feature areas

When using cards which have features such as chips or holograms, make sure the HoloKote design does not cover them.



## Design uniqueness, trademarks and copyright

On submitting a Custom HoloKote image or logo, automatic and manual checks will be performed by Magiscard's security team.

We will check for the following:

- Whether the design is under trademark or copyright.
- We may ask for proof that you are the holder of the trademark.
- Whether the design is too similar to another design owned by another company or installed on another printer.

